



102 - 2456 Rosewall Cres Courtenay BC V9N 8R9
250.871.0343 info@yanacomoxvalley.com
Charitable Registration # 11930 5449 RR0001

yanacomoxvalley.com

Big Love Ticket Purchase Tips and Tricks

Buying tickets

- The tickets will be viewable on The YANA Tickit Store site as of 9:00am on the third Sunday in January.
- At 10:00am, a dropdown box beside "Dinner & Auction Ticket" will appear. Focus on using the dropdown to get the number of tickets you want (maximum per transaction is 8) and scroll quickly to click the "purchase tickets" button.
- If the dropdown box appears, and if you are able to add tickets to your cart, you'll then have 10 minutes to complete the purchase, so the pressure is off.

No Tickets or not enough tickets available

- If you weren't able to get as many tickets into your cart as you wanted, and/or if it says "SOLD OUT" beside "Dinner & Auction Ticket" (where the drop-down box should be), keep refreshing your screen for about 10 minutes.
- People tend to attempt to purchase in "teams" with multiple people trying to get the tickets in their carts. Once a group confirms that one of their team has secured tickets, often if anyone else also had tickets in their cart, they let them go at that point. Those tickets then go back into the pool to be purchased (and would show up on the drop-down after hitting refresh). Keep hitting refresh until at least 10:10am.
- YANA will post a clear "SOLD OUT" message on the Tickit site and on the Big Love page once 100% of the tickets have been purchased.

Ticket Waitlist

- If you were not able to get tickets (or not enough tickets), please join our waitlist by emailing us at info@yanacomoxvalley.com. Send your full name, phone number and number of tickets you are looking to purchase.
- We are often able to place at least a few people from the waitlist, and sometimes even full tables become available due to purchaser's unforeseen circumstances.